

# \$500 GUARANTEE

## REALTOR® TO CLIENT COMMUNICATION GUARANTEE

According to many sources, the biggest complaint that people make about real estate agents is poor communication and the lack of timely service. All too often sellers and buyers feel neglected and abandoned by their agent - often when they are needed the most.

I hereby, in writing, promise to always communicate and respond to you as my client in a timely and considerate manner. My response to you will always occur within four business hours via your preferred method of communication: telephone or email.

I guarantee that promise with this offer:

### ADDITIONAL TERMS & CONDITIONS:

- This original certificate must be completed and countersigned by all parties during the initial free consultation, and
- Sellers must be protected by a mutually agreed upon, written Exclusive Right to Sell Residential Brokerage Agreement, or
- Buyers must be protected by a mutually agreed upon, written, Exclusive Buyer Representation Agreement, and
- This offer is limited to residential real estate transactions in areas of Maryland and Pennsylvania served by John Hale, and The payment of \$500.00 will be made directly to the client by John P. Hale – not Coldwell Banker Residential Brokerage.

John P. Hale, ABR, CRS, GRI  
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**\$500 REALTOR® TO CLIENT COMMUNICATION GUARANTEE  
REGISTRATION**

Seller(s) or Buyer(s) \_\_\_\_\_

Address \_\_\_\_\_

Phone(s) \_\_\_\_\_

eMail \_\_\_\_\_

Signature(s) \_\_\_\_\_

Date \_\_\_\_\_

John P. Hale \_\_\_\_\_